



**AFC**  
 ALBANY FIBER COMMUNICATIONS  
 Powered by Albany Mutual Telephone

# New Customer Application

(Digital TV, High Speed Internet, and Phone forms are separate)

Scheduled Install Date: \_\_\_\_\_

Date: \_\_\_\_\_

(office use only)

## Customer Information

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

911 Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Township: \_\_\_\_\_ County: \_\_\_\_\_ Email Address: \_\_\_\_\_

Billing Address (if different): \_\_\_\_\_

Type of Dwelling: Business  Residence  Mobile Home: Yes  No

If this is a new structure, please provide directions to the location: \_\_\_\_\_

Name of party who last lived at this location: \_\_\_\_\_

Nearest neighbor who has our service: \_\_\_\_\_

Have you been our customer before? Yes  No

If yes, Date: \_\_\_\_\_ Previous Telephone number: \_\_\_\_\_

## Credit Information

Date of Birth: \_\_\_\_\_ Social Security #: \_\_\_\_\_ Single/Married: \_\_\_\_\_

Place of Employment: \_\_\_\_\_

May we contact you at your place of employment? Yes  No

If yes, telephone number: \_\_\_\_\_

Spouses Name (if applicable): \_\_\_\_\_ Spouses Social Security #: \_\_\_\_\_

Spouse's Place of Employment: \_\_\_\_\_

Name of Residents over 18 at this location \_\_\_\_\_

Nearest Relative and telephone number \_\_\_\_\_

Are you renting this property? Yes  No

Previous/current telephone service provider: \_\_\_\_\_ Your Telephone Number \_\_\_\_\_

Date Disconnected: \_\_\_\_\_

May we contact you at your place of employment? Yes  No

If yes, telephone number: \_\_\_\_\_

**Please continue on other side.**

**To Begin Service**

- \* **Provide us with a copy of your valid driver's license.**
- \* Please fill out the additional Service Application form. ([www.AFComm.net](http://www.AFComm.net))
- \* A Deposit may be required depending upon creditworthiness. (You will be notified if this is required.)
- \* Installation charges will be added to your first months' bill. (Phone: \$50.00, TV or Internet: \$100.00, 2-3 services: \$150.00, Managed Wi-Fi: \$50.00 - Free if done with initial install.) **Exceptions may apply.**
- \* If Plowing is required, charges are \$100 for the first 300 feet and \$.34/foot over 300 feet.
- \* Telephone bills are due on the 25<sup>th</sup> of each month, services are subject to disconnect if payment is not made by the 25<sup>th</sup> of each month.
- \* I acknowledge that the above information is accurate to the best of my knowledge. Additionally, I understand if found otherwise, service may be disconnected immediately.

\_\_\_\_\_  
**Signature of person responsible for paying the bill**

\_\_\_\_\_  
**Contact Phone Number**

**PLEASE RETURN COMPLETED FORM TO:**

Albany Fiber Communications drop off or by mail at 131 6<sup>th</sup> Street Albany, MN 56307, email to [customersupport@albanytel.net](mailto:customersupport@albanytel.net) or by fax to 320.845.7000. If you have any questions, please do not hesitate to call 320.845.2101 or visit [www.AFComm.net](http://www.AFComm.net)

**Office Use Only**

NUMBER ASSIGNED \_\_\_\_\_

DATE SERVICE WILL BEGIN \_\_\_\_\_