

APPLICATION FOR SERVICES



AFC
ALBANY FIBER COMMUNICATIONS
Powered by Albany Mutual Telephone

DATE: _____

Customer Information

NAME: _____ EMAIL: _____

ADDRESS: _____ TELEPHONE: _____

Select Your High-Speed Internet Access

Ruby (50Mbps Down/50Mbps Up) (ILEC Customers Only with Phone Line)	\$30.00/mo.	[]
Topaz (100Mbps Down/100Mbps Up)	\$50.00/mo.	[]
Amber (250Mbps Down/250Mbps Up)	\$65.00/mo.	[]
Jade (500Mbps Down/500Mbps Up)	\$80.00/mo.	[]
Emerald (1Gig Down/1Gig Up)	\$100.00/mo.	[]
MANAGED WIFI (HIGHLY RECOMMENDED):	\$6.95/mo.	[]
Make your Internet connection wireless in your home. (\$50 setup, Managed Wi-Fi)		

DESIRED USERNAME: _____

DESIRED PASSWORD (8 – 64 Characters): _____

ADDITIONAL PHONE JACK REQUIRED FOR COMPUTER: YES: [] NO: [] (Installation charges apply)

**A wireless router is strongly suggested for Fiber customers to prevent a security risk.*

**Albany Fiber Communications recommends that all Internet users use some type of anti-virus software.*

**As an accepted Internet access user, I agree to abide by the present and future rules and bylaws of Albany Fiber Communications, including the Acceptable Use Policy.*

Select Your Digital TV Package

Basic (35+ Channels)	\$42.00/mo.	[]
Expanded (160+ Channels)	\$110.25/mo.	[]
Premier (185+ Channels)	\$121.00/mo.	[]
____ NUMBER OF TV SET TOP BOXES (STB) Each TV requires a STB.	\$5.95/mo.	
HD is included with each package.		
WHOLE HOME CLOUD DVR (Watch recorded programs on any TV in the house)	\$12.95/mo.	[]
HBO (6 Channels)	\$14.95/mo.	[]
CINEMAX (8 Channels)	\$10.95/mo.	[]
STARZ & ENCORE (11 Channels)	\$11.95/mo.	[]
HBO + CINEMAX + STARZ & ENCORE	\$31.95/mo.	[]
PLAYBOY MONTHLY SUBSCRIPTION:	\$18.95/mo.	[]

Phone Service

RESIDENTIAL PHONE LINE

[]

\$22.59 + any features and options

BUSINESS PHONE LINE

[]

\$22.59 + any features and options

Calling Features

Calling features can be added to any Telephone line.

<input type="checkbox"/> Caller ID (Name and Number)	4.95/mo	<input type="checkbox"/> Selective Call Forwarding	.75/mo
<input type="checkbox"/> Voice Mail	3.50/mo	<input type="checkbox"/> Automatic Call Back	.75/mo
<input type="checkbox"/> Three-Way Calling	1.50/mo	<input type="checkbox"/> Automatic Recall	.75/mo
<input type="checkbox"/> Selective Toll Restriction	3.50/mo	<input type="checkbox"/> Distinctive Ringing/Call Waiting	1.25/mo
<input type="checkbox"/> Call Waiting	1.50/mo	<input type="checkbox"/> Selective Call Acceptance	.75/mo
<input type="checkbox"/> Call Forwarding	1.50/mo	<input type="checkbox"/> Selective Call Rejection	.75/mo
<input type="checkbox"/> Speed Calling	1.50/mo	<input type="checkbox"/> Unpublished	1.00/mo
<input type="checkbox"/> Ported Phone Number			

Phone number Ported: _____

Directory Name Listing: _____

Eight-hour battery backup \$3.00 per month

Battery backup for calling 911 emergency services only during a commercial power outage. A traditional hard-wired phone would be required in your home to make a phone call. Cordless phones will not work due to them requiring power.

Long Distance Service

As an Albany Fiber Communications customer, toll-free calling is available between the exchanges of 845, 836, and 837. Additionally, Albany (845) residents have Extended Area Service to Upsala (573), Avon (356) and Holdingford (746). Freeport (836) residents can call Upsala (573) toll free. All other calls will incur long distance charges.

Albany Fiber Communications offers several options to make your long distance calling fit your needs while being very affordable.

- 800 # service** (numbers can be ported, we can build a custom plan)
- Flat 14¢ plan** (14¢ no matter how much or as little as you talk. No monthly fees)
- 1.95 & 11** (\$1.95 per month and all calls are just 11¢ per minute)
- 4.95 & 9** (\$4.95 per month and all calls are just 9¢ per minute)
- Unlimited** (\$44.95 per month, call as much as you like with no per minute fees) * Unlimited calling plan is for residential use only and requires acceptable use policy (PDF).
- No Long Distance service.**

Do you want 800 number calling ability? Yes ___ No ___

Would you like 900 numbers blocked? Yes ___ No ___ If no, I agree to pay for these calls (initial): _____

Albany Mutual Telephone can give your account a PIC Freeze to stop undesired changes in Long Distance carriers. Would you like your account to have a PIC Freeze? Yes ___ No ___

Please initial next to statements below for TV services:

_____ I understand that each TV may incur a receiver charge per month.

_____ I understand that some programming may be inappropriate for all audiences and understand that it is my responsibility to activate the parental control features of the system.

_____ I understand that available channels may change in the future.

Please initial next to statements below for general use:

_____ I have read and approved the Acceptable Use Policy. Yes _____

_____ I understand that the prices listed here, and the prices listed in other promotional items do not include mandated taxes and surcharges.

_____ I understand that my first month's bill may be up to 2 times larger than my regular bill to make my account current with the billing process.

_____ I understand that my service will be suspended for non-payment if the monthly payment is not received by the 25th of each month.

_____ I understand that all equipment placed in the home is leased and is the property of Albany Fiber Communications and this property will be returned to Albany Fiber Communications at the termination of service.

_____ I understand that prices may change in the future.

_____ I agree to pay the following install charges. Exceptions may apply. (Phone: \$50.00, TV or Internet: \$100.00, 2-3 services: \$150.00, Managed WiFi: \$50.00 - Free if done with initial install.)

_____ I agree that Albany Fiber Communications / Albany Mutual Telephone reserves the right to perform a credit check.

Signature: _____ **Daytime Contact Number:** _____

Please complete necessary fields and return to Albany Fiber Communications by mail at 131 6th Street, Albany, MN 56307, fax to (320) 845-7000 or by email at customersupport@albanytel.net. Questions? Call us at (320) 845-2101 or visit us at www.albanytel.com