

Connected.

Your insight to Albany Mutual Telephone

Winter 2010

Info

Mail Us:

Albany Mutual Telephone
131 6th St
Albany, MN 56307

Call Us:

320.845.2101

Email Us:

Customersupport@albanytel.com

Chat with us live:

www.albanytel.com

Call the Internet Help Desk:

320.845.7800

Stop by from:

Monday - Friday 7:30 am - 4:30 pm

New Acceptable Use Policy

All internet providers have what is called an "Acceptable Use Policy" for responsible use of the internet. You can find Albany Mutual Telephone's Acceptable Use Policy on our website, at www.albanytel.com in the "Internet" section.

It is important if you have internet service with us that you review this policy periodically and call and ask questions if you find you do not understand.



**Albany Mutual
Telephone**

May your days be merry and bright

Appreciation

Feeling gratitude and not expressing it is like wrapping a present and not giving it.
~William Arthur Ward

We try to say it often, but just in case it's been awhile and because it's awfully nice to hear – thank you.

Joy

Happiness is when what you think, what you say, and what you do are in harmony. ~Mahatma Gandhi

We love what we do and feel good about providing services that make your life better. It's kind of like playing Santa all year round!



Peace

First keep the peace within yourself, then you can also bring peace to others.
-Thomas A. Kempis

In these brief pauses in our busy lives, we wish everyone peace and peace of mind all year long.

In appreciation, joy and peace, Happy and Blessed Holidays to all of you from all of us at Albany Mutual Telephone.

How fast do you want to go?

Wonder if you're traveling cyber space at the right pace? Here's a quick guide to help you find the speed you need:

- 1.5M - Checking e-mails, basic web use
- 3M - Downloading bigger e-mail attachments, watching streaming videos, online gaming
- 5M - Heavy internet use, downloading movies, serious gaming
- 10M - Powerful enough for business needs, serious gaming with explosive graphics (where available)



Don't Forget!

Upgrade from 768Kbps to 1.5Mbps (double your speed) for the same price you are currently paying. Contract Extension required.

Caller ID spoofing

Caller ID spoofing can make a call appear to have come from any phone number the caller wishes.

Protect yourself by never giving out personal information over the phone to unknown persons or rely on caller ID as a way to verify their identity. Financial institutions never call customers requesting personal information.

Congress is currently considering new laws that would make this practice a crime. More information can be found at fcc.gov. Search for spoofing.

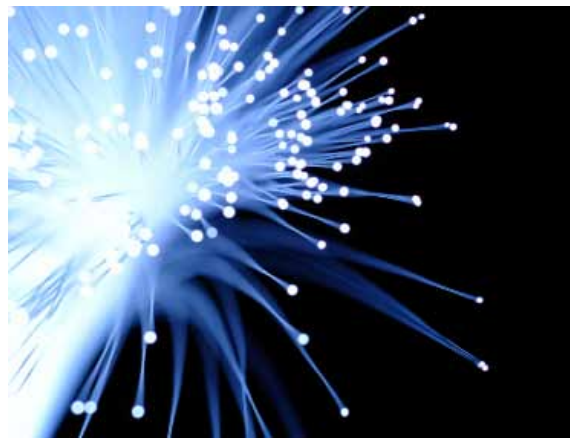
Fiber Optic Update

Many customers look forward to having more options as we continue to bring the power of fiber into additional homes.

For the 2010 Albany project, all the fiber is in the ground. We dug to nearly 600 homes, exceeding projections by about one hundred.

Clean up continues. Due to weather issues, the few spots that weren't entirely finished will be addressed in spring as soon as weather permits. We're sorry for any inconvenience to these home owners.

Shortly after the new year, we will be contacting these customers to bring the fiber into their homes, so they can enjoy faster Internet speeds and Digital TV service.



Start the New Year off right

Every year, more than 72% of us make up our minds to start afresh once the clock passes midnight on New Year's Eve. With the best of intentions, we resolve to do something better or quit doing something all together.

This year, we can help you keep your resolutions and make 2011 the year you made resolutions *and* kept them:

1. Lose weight/get fit - Subscribe to our digital TV service and workout on your treadmill while catching up on your favorite shows.
2. Save money/get your finances in order - This one's easy – bundle your services. Sure the convenience of one bill for services is cool, but saving money by bundling is way cooler – as in cold hard cash.
3. Get organized - Let us clean your computer. We don't de-clutter closets, but we can help you clean and organize one area of your life. Bring us your sluggish machine and we'll get it back to you shiny and newish – ready for you to download, upload and everything in between.

Seeing is Believing

Crystal clear Digital TV, telephone and Internet. Bundle and see the savings.

Bundles start at just \$36.95!

