

Connected.

Your insight to Albany Mutual Telephone

Spring 2012

Info

Mail Us:

Albany Mutual Telephone
131 6th St
Albany, MN 56307

Call Us:

320.845.2101

E-mail Us:

Customersupport@albanytel.com

Visit us on the web:

www.albanytel.com

Call the Internet Help Desk:

320.845.7800

Stop by from:

Monday - Friday 7:30 am - 4:30 pm

It's All In Your Connection

Staying connected with the ones you love and to the things you enjoy is important. It may be as simple as a phone call to your sister across town or a video chat with your kid across the globe; having that connection can help you sleep more comfortable at night.

Albany Mutual Telephone feels the same way you do. We take pride in knowing we offer communication solutions that keep our friends and neighbors connected to the things that matter most to them.

It goes beyond reliable telephone service. We offer digital television to keep you up to date on the latest news, weather or to follow your favorite sports team. There is also high speed internet for catching up with your social network or finding the perfect recipe for Sunday dinner.

Albany Mutual Telephone is the hometown choice for all your communication needs.



Annual Member Meeting Notice

It seems that in the technology industry things can and do change at a moment's notice. It is important for the vitality of rural America that all customers have access to and the ability to use all the latest and greatest technologies.

The team at Albany Mutual Telephone is extremely proud of the high tech service offerings available to our customers and to the communities we serve. High definition TV, high speed internet and fiber optic networks are just a few of the newest and best products on the market.

With these advancements in technology it is important for you to stay on top of changes. Attend the annual member meeting on June 6th, 2012 at the Seven Dolors Parish Gathering Center in Albany at 8:00 pm and find out how Albany Mutual Telephone is keeping up with these changes.



**Albany Mutual
Telephone**

My Web Portal

Does this sound familiar – you are running late at work or you forgot about the after work event for your coworker but you don't want to miss your favorite shows? It is now possible to setup your DVR to record the show before you miss it. Simply log into My Web Portal at work, access your home DVR and setup a recording.

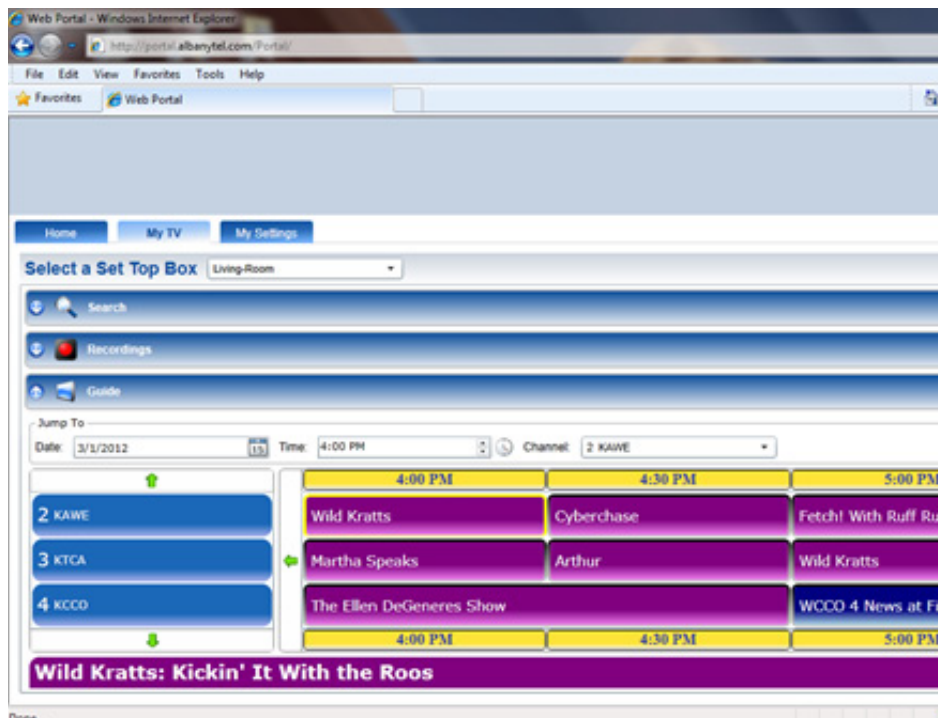
My Web Portal provides easy online access to your DVR, online voicemail system and TV show guide. It is now easier than ever to find the shows and setup a recording all without being in front of your TV.

Best of all this service is FREE with your existing account.

For customers that have landline telephone you can access your voicemails. If you are a customer with digital TV and a set top box you will additionally be able to see what shows are playing and when. Customers that have signed up for DVR service can take the greatest advantage of this product. You have the ability to check voicemails, see show guide plus you can setup and modify single or series recordings. If you use a whole house DVR you can access all recorders from this portal.

You can find the My Web Portal by going to www.albanytel.com and select the Digital TV section. The My Web Portal link is located towards the bottom or you can find directly at the URL: <http://portal.albanytel.com/Portal/>

Please contact Albany Mutual Telephone at 845-2101 to get a username and password to access the web portal.



FSN Plus

Fox Sports North Plus is now available on Channel 153.

FOX Sports North PLUS is a channel used by FOX Sports North to simultaneously show multiple live events on two channels, giving you another option to follow your local teams.

REFER A FRIEND

We'll give you and your friend a \$20 credit on each account when your friend activates a new account with us.

Thank you for being a loyal customer.

24 Month contract required. \$20 referral credit is available to existing customers that refer a new customer. Service must be active for 30 days before credit will be applied. Referral credit for new and existing customers are not redeemable for cash and have no cash value. Customer cannot refer themselves.

GET \$20

