

# In Touch

SUMMER 2014



## Annual Meeting

The 2014 Annual Meeting for Albany Mutual Telephone will be held Wednesday, June 4. The meeting will begin at 8:00 pm at the Seven Dolors Parish Gathering Center.

## Summer Hours

Beginning June 2 through August 29, our office will be open Monday through Thursday from 7:30 am to 5:00 pm and on Friday 7:30 am to 11:30 am.

## Contact

Albany Mutual Telephone  
131 6th Street  
Albany, MN 56307  
Phone: 320.845.2101

### NEW Office Hours

M-TH: 7:30 am to 5:00 pm  
F: 7:30 am to 11:30 am

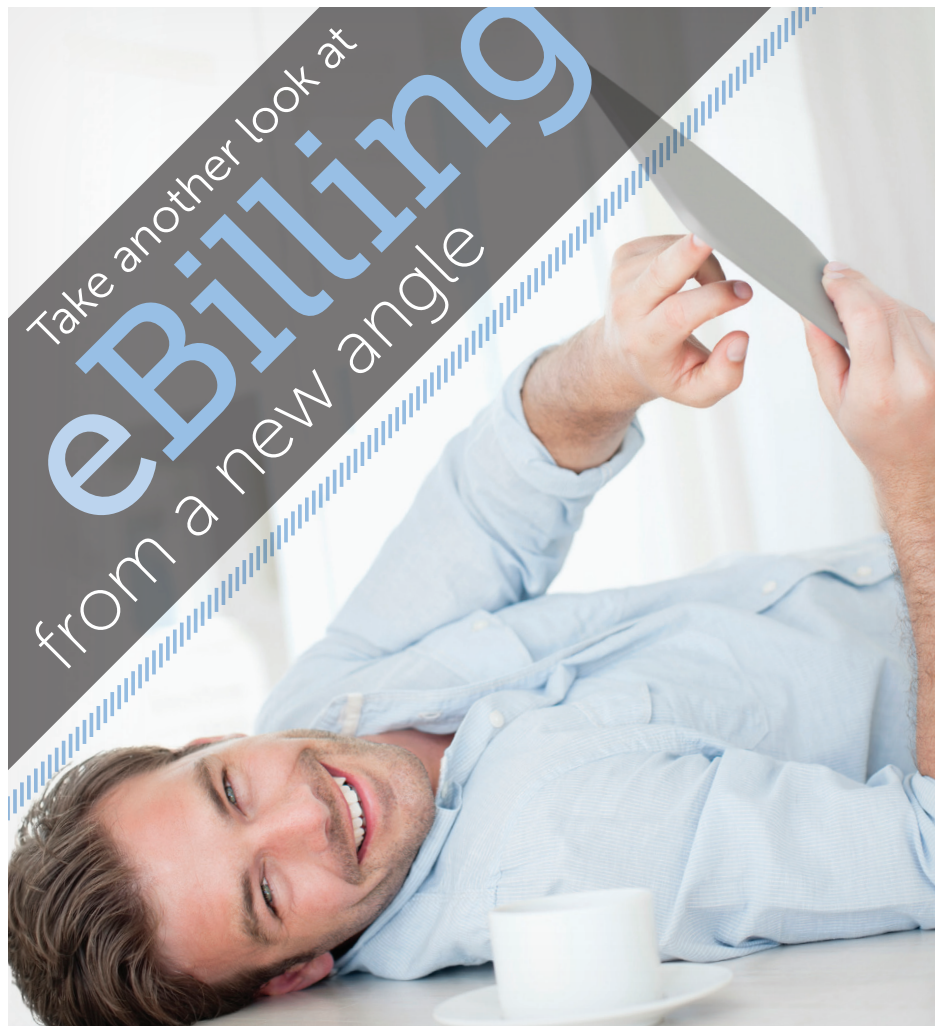
### Email

customersupport@albanytel.com

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## Working Together to Fight for Fair TV Fees

Albany Mutual Telephone does everything possible to keep costs down and bring you the best TV values. It's important for you to understand, however, what we're up against in terms of fee increases from content providers. Nine media companies control 95 percent of the paid video content consumed in the U.S., and the cost of basic cable has risen 3½ times the rate of inflation over the last 15 years because of demands from networks for higher programming fees.

A common tactic used by networks is to hold their channels hostage from you during fee negotiations, something Albany Mutual Telephone is fighting against. By working together with National Cable Television Cooperative, we're hoping to improve your TV offerings and keep costs in check.

We encourage you to ask questions to learn more. If you have questions about our current TV packages, call 320.845.2101.



## Check for Potential Hazards Outside Your Home

Now that it's summer, your family, friends, and neighbors will likely be spending more time in the yard. So make sure you watch out for these common hazards that could lead to property damage or injury.

**Dead or overgrown trim limbs** – Trees are beautiful and add energy-saving shade to your yard. However, it's important to make sure they're maintained and trimmed, and that dead limbs are cut away. Heavy winds could easily break a limb and sent it crashing onto your neighbor's home or vehicle.

**Uneven sidewalks or paving stones** – Anything that might cause a visitor to trip should be fixed as soon as possible, so walk around and look for potential trouble spots in your walkways. The same goes for garden hoses; you don't want someone falling because you left the sprinkler out.

As the old saying goes, "An ounce of prevention is worth a pound of cure."

### Downloading Shouldn't Be Like Watching Grass Grow

Patience may be a virtue, but it's not necessary to have to be overly patient when it comes to your home's Internet service. Does it seem to take forever to download movies or software? Do you have to wait too long for a new webpage to appear? Are you experiencing buffering (that moving circle on your screen while video is loading) when on YouTube? If you answered yes to these questions, then you may be using an Internet speed from years ago that simply can't keep pace with today's online applications.

The good news is that Albany Mutual Telephone offers high-speed Internet plans up to 30 Mbps, so it's easy to upgrade. Just give us a call at 320.845.2101 and we'll explain your options. Or visit [www.albanytel.com](http://www.albanytel.com) to compare our Internet speeds and rates. Why wait around anymore? Move quickly and sign up for faster Internet today.

