

In Touch

WINTER 2014



We Hope Your Holiday Season Is a Magical One

Happy Holidays from Albany Mutual Telephone! May the magic of the season fill your home and may you enjoy many sparkling moments with family and friends.

Please note that our office will be closed on the following days to allow our employees time to celebrate the holiday season:

- December 24 and 25 for Christmas
- January 1 for New Year's

In case of a service emergency, you can always reach us at 320.845.2101.

Contact

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Office Hours
M-TH: 7:30 am to 4:30 pm

Email
customersupport@albanytel.com

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You May See More Moustaches This Month

More men may be sporting facial hair during November. Why? First, there's Movember, a global movement that asks men to grow facial hair ("mo" is slang for moustache) to raise funds and awareness to combat prostate and testicular cancer and support men's mental health programs. Also this month is No-Shave November, a unique way to raise cancer awareness and encourage donations to the American Cancer Society. Albany Mutual Telephone applauds these lifesaving efforts!

Making a List and Checking it Twice

Over the years, Albany Mutual Telephone changed along with technology to go from a phone company to a multi-faceted communications provider. Just look how many services are now on our list:

- Home Phone Services
- Wireless Phones and Plans
- High Speed Internet
- Digital TV Plans

For details, call 320.845.2101.



Holiday Travel Doesn't Have to Make You Unravel

The holiday season is a notoriously busy and stressful period for air travel, but there are ways to get where you need to go without completely losing your festive spirit. Here are some helpful tips from experts in the travel industry:

Stick to Carry-on Bags

Since most airlines are now charging travelers a fee for checking any bags on domestic flights (and even some international ones), you have a financial incentive to pack lightly and limit yourself to one carry-on and a small personal item. The added benefits of not checking any bags are not having to worry about lost luggage (which is more common in December) and not having to wait at the baggage claim carousel.

Don't Wrap Holiday Gifts

Even in checked baggage, there is a strong chance that gift-wrapped boxes will be unwrapped for inspection by security personnel. So either ship holiday gifts ahead, pack them unwrapped, or put them in gift bags, which allows the items inside to be easily removed if required.

Prepare Your Cell Phone

Make sure your cell phone is fully charged before you leave home, and program in all the phone numbers you may need such as your hotel, car rental agency, and friends/family at your destination.

Get to the Airport Early

During peak travel times, you may face everything from traffic jams and full parking lots to absent shuttles and long lines. So leave plenty early for the airport. Also be prepared for additional slowdowns at security, since the holiday season brings out folks who fly very rarely; they may not be familiar with the TSA rules on liquids and gels, for example, which can cause delays.

Want to speed up your travel times online? Call Albany Mutual Telephone at 320.845.2101 and ask about our options for faster Internet speeds.