

In Touch

SUMMER 2016



Mark Your Calendar

Annual Meeting

The 2016 Annual Meeting for Albany Mutual Telephone will be held Wednesday, June 8th. The meeting will begin at 8:00 pm at the Seven Dolors Parish Gathering Center.

Summer Hours

Beginning June 6 through September 2nd, our office will be open Monday through Thursday from 7:30 am to 5:00 pm and on Friday 7:30 am to 11:30 am.

Contact

Albany Mutual Telephone
131 6th Street
Albany, MN 56307
Phone: 320.845.2101

Office Hours

M-TH: 7:30 am to 5:00 pm
F: 7:30 am to 11:30 am

Email

customersupport@albanytel.com

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ENJOY FREE WATCHTVEVERYWHERE

WatchTVEverywhere streams programming from your qualifying Albany Mutual Telephone TV plan—including live TV and full episodes of current TV shows—to your tablet, smartphone, or laptop. Since it works from anywhere with a Wi-Fi signal, you can stay entertained while you're traveling and when you arrive at your destination. It's also perfect for lazy days on your own patio.

To start enjoying WatchTVEverywhere, simply register with your TV account number at www.albanytel.com. Not yet one of our TV customers? **Call today 320.845.2101 to sign up.**

Some restrictions apply. Lineup will be expanded in the next few months. Contact us for details.



10 Reasons to Have a Landline Phone

The Federal Communications Commission has offered this advice when it comes to home phone service, "A balanced choice is often the best one—a combination of landline and wireless phones may be the right choice for you."

Here are great reasons to keep a landline at your home:

1. When you call 911, your address automatically displays.
2. Gives you superior sound quality and clarity.
3. Works even during an electrical outage.
4. Eliminates the need to charge batteries.
5. Earn Capital Credits each month.
6. Never drops your calls.
7. Can't be hacked.
8. Saves you money when you bundle services.
9. Provides you with a directory listing.
10. Keeps your communications dollars here to boost our local economy.

For an excellent value, ask about our TV and Internet bundles that include a landline. Call 320.845.2101.



Many Factors Can Affect Your Internet Speed

If you've tested your Internet speed at www.speedtest.net or a similar site and it's not what you expected, your first thought might be to contact your Internet Service Provider. Keep in mind, however, that a number of things could be decreasing your Internet speed. They include:

Multiple Devices Connected Simultaneously

Does your household have multiple laptops, tablets, game consoles, and smartphones? This can reduce the overall Internet speed each device receives, since when multiple devices are connected simultaneously to the same network, they must share the available bandwidth.

Bandwidth-Demanding Applications

Applications such as streaming movies and TV shows, playing online games, and video conferencing will consume more bandwidth than things like checking email, so they can reduce your overall Internet speed.

Poor Computer Performance

The culprit for disappointing speeds could be your computer—such as an old and unstable operating system or insufficient memory. In addition, if your computer is infected with adware or spyware, you may experience diminished computer performance and a stream of pop-up ads. This will likely cause everything on your computer to work more slowly.

Insufficient Wireless Router

Wireless router specification is an important factor in your home's Internet performance. If an older router that does not support high speed is used, Internet speed will be correspondingly reduced. For example, if you are signed up for 40 Mbps service and your outdated wireless router only supports up to 10 Mbps, your Internet speed will only reach up to about 10 Mbps. Buying a new 802.11ac router is one of the best ways to make sure your network is as fast and reliable as possible.

Interference in Your Home Network

Other wireless devices—such as older cordless phones, baby monitors, some security cameras, and microwaves—can cause interference in your home, weakening your wireless router's signal and affecting your Internet speed.

The technicians at Albany Mutual Telephone can answer questions about home networks and help you get the Internet speed you need. Call us at 320.845.2101 to learn more.

