

# TECH TALK

SPRING 2018

Technology. All the Way Home.



Internet



Phone



TV



Cellular

## We Feel Lucky!

We feel lucky to have the best customers ever!



## Thank You!

We value each of you as coop members and look forward to continue serving you and delivering the latest technology to your home and businesses.



## Contact

### Albany Mutual Telephone

131 6th Street  
Albany, MN 56307  
Phone: 320.845.2101

### Office Hours

M-F: 7:30am to 4:30pm

### Email

customersupport@albanytel.com

### Online

www.albanytel.com



# SPRING INTO ACTION!!!



With the changing of the seasons from Winter to Spring, we feel lucky to live and work in a state that has four seasons. We love Winter but we also love the new beauty that Spring brings! This Spring, help us bring new life into our coop by referring your friends and family to our services for all of their technology needs!



### How Does Referring New Friends & Family Work?

If you refer a friend to sign-up for service with us, you will receive a \$100 credit applied to your account. The customers that are referred to Albany Mutual Telephone will also receive a \$100 credit on their account! Credit will be applied to both accounts after 30 days of service on the new account.

### What Do I Need to Do?

Send your friends and family to us **before March 31st**, as this is a limited time offer for Spring! Refer-a -friend cards will be available at our office. When your referral comes in to sign-up for our services, they will need to tell us your name, the person that referred them.

### What is the Eligible New Customer Criteria?

New customer must activate any type of services with us. Customer cannot drop service, get referred and then sign-up to get the credit. One new customer cannot be referred by multiple people.

**Call Us Today! 320.845.2101**



## World Backup Day is March 31

Don't be an April Fool. Backup all of your important electronic files - including family photos, home videos and financial documents - on World Backup Day, March 31st.

What is a backup? It's simply a second copy of your files that's kept in a safe place other than on your computer, tablet or smartphone. That place could be an external hard drive or an online storage service.

It's imperative to do backups on a regular basis, not just on March 31, since losing personal files can be a devastating experience. If you think it won't happen to you, think again. Losing files is common and can be caused by things like theft, hardware failure, computer viruses, car accidents, fire and flooding.

According to [www.worldbackupday.com](http://www.worldbackupday.com):



- 30 percent of people have never backed up their files.
- 113 smartphones are lost or stolen every minute.
- 1 in 10 computers are infected with viruses each month.

**At Albany Mutual Telephone we care about our customers and share this reminder to help prevent technology disasters.**



### Meet Chad! COE Supervisor

Chad has been with AMTA for over 20 years! He ensures that our Central Office Facilities are running smoothly. He oversees all of the necessary repairs, service, testing and upgrades that are needed for our Central Office Facility, making sure you receive seamless Internet, TV and Phone service on your end. He is the guy that gets to add all the cool new channels to our digital TV lineup and he takes care of the latest software upgrades for your set top box! He plays an integral part behind-the-scenes for the operations of our cutting edge technology services.



He enjoys the outdoors, from hunting to camping, being outside is where you will find him. When our Minnesota winters aren't just cold and we actually get snow, you will catch him riding the snow trails in his freetime.



Favorite thing about working at AMTA? At AMTA we really do try to give the customer the best experience we can with whatever their needs are. It makes you feel good when you go home at the end of the day about the work you've done.



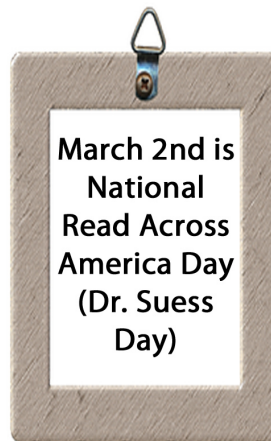
Interesting Fact: He may come across as shy & quiet but get to know him and he'll talk your ear off and have you laughing!



His top TV show right now is Designated Survivor and he always enjoys any movie with Tommy Lee Jones or Sam Elliott.

EMPLOYEE SPOTLIGHT

## All about March...



**Albany Mutual**  
TELEPHONE

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